

QUÉBEC CITY CANADA

Day 1 / Thursday, October 5, 2023



HIGH: 81°F / 27°C

LOW: 58°F / 14°C

Partly cloudy

TODAY'S NOTICES

IMPORTANT NOTICE:

VESSEL REPOSITIONING

Please note that today, Thursday, October 5, *Crystal Serenity* will reposition to Pier 102 at 7:00 PM. Guests will be unable to exit or re-board the ship between approximately 7:00 PM to 8:00 PM.

DELAYED LUGGAGE SERVICE

If you had any delay receiving your luggage either at the airport or on board, or if any luggage has been mis-delivered to your room, please contact our Concierge Desk located in the Crystal Plaza, Deck 5.

CRYSTAL SERENITY PROUDLY PRESENTS CRYSTAL IN MOTION

Join us for *Crystal Serenity's* variety production show at 9:30 PM in the Galaxy Lounge, Deck 6, forward.



The Royal place part of Old Quebec, a UNESCO world heritage treasure.

HELLO & WELCOME ABOARD CRYSTAL SERENITY



**Scott Peterson,
Hotel Director**

Please consult the tablet in your suite for complete information on the ship's dining and room service options, bars & lounges, activities and entertainment possibilities, services and general information.

I am thrilled to welcome you on board the exceptional Crystal Serenity.

All of us on board sincerely hope that the elegance and charm of our ship, along with the pleasant nature of our staff and crew, will provide you with a vacation experience unlike any other. We want you to know that every member of our staff and crew has but one goal: to ensure that you have the best cruise experience ever.

The key word to describe the onboard experience we offer our guests is choices, and Crystal Serenity's design presents more of them than ever. For example, you will find that you have a wide variety of dining options with open seating allowing you to dine as you wish. **Waterside** is located on Deck 5. Here you will find a diverse array of culinary choices for breakfast, lunch and dinner, plus an extensive selection of fine wines. You may also choose to enjoy your evening in one of our three specialty dinner restaurants by reservation: **Osteria d'Ovidio** offers fine Italian fare, **Umi Uma & Sushi Bar** features the renowned Asian cuisine of Nobu Matsuhisa, both located on Deck 7 Aft. Yet another option is the **Tastes Kitchen & Bar**, located on Deck 12 and serving global comfort food for lunch and dinner.

Enjoy **Marketplace** on Deck 12 for casual breakfast and lunch buffets.

Please refer to the back page of daily *Reflections* for dining times.

If you prefer to dine in the privacy of your own stateroom, we also offer **24-hour Room Service**. With all these choices, your biggest decision each day may be where to savor your meals!

Crystal Serenity also features an extensive enrichment and activities program. You may choose the world-class entertainment in one of our lounges, an informative **Crystal Visions Enrichment Program** lecture featuring a noted personality or expert speaker and personal growth options with our innovative **Crystal Cruises Creative Learning Institute**. For those who like to shop, Avenue of the Stars is home to four beautiful boutiques: **Apropos**, **Crystal Collection**, **Captain's Choice** and **Facets**.

For the fitness-minded, we offer the expansive and beautiful **Aurōra Spa & Salon** as well as the fully equipped **Fitness Center**. Or, you may choose a recent-release film at our **Hollywood Theatre**. And, to commemorate your time on board Crystal Serenity, our professional photographers from **Paragon Pixels** take pictures at various times throughout the cruise, including formal portraits.

Daily *Reflections* informs you of all the entertainment, activities and special events offered each day. As always, the choices are yours.

All of us aboard Crystal Serenity want to make this a memorable experience for you. Should you find you need anything, please do not hesitate to ask any member of our staff. That's the spirit behind the "Crystal Attitude." Like you, our friendly staff and crew have chosen the "Crystal Family." Your satisfaction is our first priority. Again, welcome to the beautiful Crystal Serenity. Enjoy your cruise.

DAYTIME ACTIVITIES

SUNRISE: 6:48 AM / SUNSET: 6:17 PM

***Crystal Serenity* is docked in Québec City, Québec, Canada.**

The Local Port Representative for Québec is McLean Kennedy Cruise.

In the event of an emergency while ashore, please contact Renato Ayres at +1.514.968.6511.

12 Noon – 1:00 PM	Enjoy Music with Nadia Matiunina on violin and Stephen Roberts on piano.	Crystal Cove	5
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12 Noon	Embarkation Commences. On behalf of Captain Vincent Taillard, Hotel Director Scott Peterson, and Cruise Director Raphael Derkson, and the officers, staff and crew of <i>Crystal Serenity</i> , welcome aboard!		
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12 Noon – 9:00 PM	Aurōra Spa Open House. Take a tour through the Aurōra Spa, inspired by the goddess of dawn and explore a place of personal peace, enchantment and well-being. Sign up for our Spa Raffle for the chance to win up to \$500 in spa credit.	Aurōra Spa	13
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1:00 PM – 2:00 PM	Enjoy Music with Stephen Roberts playing the Crystal piano.	Crystal Cove	5
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1:00 PM – 8:00 PM	Meet Our Facial Rejuvenation Specialist, Dr. Sergio.	Aurōra Spa	13
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1:00 PM – 8:00 PM	Meet Our Acupuncturist, Dr. Mits.	Aurōra Spa	13
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1:00 PM – 8:00 PM	Meet Our Fitness Director, Dragan.	Fitness Centre	13
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2:00 PM – 3:00 PM	Enjoy Music with Joel Spire playing the Crystal piano.	Crystal Cove	5
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2:30 PM	Unhosted Bridge. The Bridge Lounge is reserved for lessons and bridge games only.	Bridge Lounge	7
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2:30 PM	Movie: Creed III (2023) Drama, Sport. Rated PG-13; 1:56. Featuring: Michael B. Jordan, Tessa Thompson, Jonathan Majors.	Hollywood Theatre	6
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3:00 PM – 4:00 PM	Enjoy Music with Stephen Roberts playing the Crystal piano.	Crystal Cove	5
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3:00 PM – 6:00 PM	The Library is open to check out books. Sign-up for board games to play with fellow guests (Chess, Backgammon, Checkers, etc.) and card games.	Library	7
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3:00 PM	Guests may proceed to their suites as they are ready for occupancy.		
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4:00 PM – 5:00 PM	Enjoy Music with DJ Emotion spinning the decks.	Crystal Cove	5
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4:30 PM	Friends of Bill W. meet in...	Marketplace, Aft Stbd 12	
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5:30 PM – 6:15 PM	Violinist Nadia Matiunina performs for your listening pleasure.	Crystal Cove	5
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***Crystal Serenity* remains docked overnight in Québec City, Québec, Canada**

EVENING ENTERTAINMENT

9:30 PM • GALAXY LOUNGE
Deck 6 Forward



WELCOME VARIETY SHOW



featuring

The Crystal Ensemble of Singers and Dancers

Music by the **The Crystal Showband**
under the direction of **Cory Boris**

Crystal Specialty Artists

Violinist **Nadia Matiunina**

Crystal Showband Vocalist **Karin Kovacova**

Hosted by Cruise Director **Raphael Derkson**

Please refrain from holding up your electronic devices (iPads, cell phones, cameras, etc.) to film or photograph the show. It is a distraction for fellow guests.

DRESS CODE: **EVENING RESORT**

Women's Evening Resort can include:

A blouse, sweater, dressy slacks, skirt, dress

Men's Evening Resort can include:

A sport coat, dress shirt, button-down shirt, open collar or collared polo shirt and dress pants or smart trousers (no tie required)

CRYSTAL COVE / Deck 5

Nadia Matiunina plays violin for your listening pleasure:

5:30 PM - 6:15 PM

Stephen Roberts plays the

Crystal piano for your listening pleasure: 6:30 PM - 7:30 PM

Milton Escalante plays the

Crystal piano for your listening pleasure: 7:45 PM - 8:45 PM

DJ Emotion spinning popular easy deep house mixes:

9:00 PM - 12 Midnight

PALM COURT / Deck 12

The Keys & Melody Duo play for your dancing and listening

pleasure: 5:30 PM - 6:30 PM & 8:00 PM - 11:00 PM

AVENUE SALOON / Deck 6

Joel Spire sings and entertains at the piano: 9:00 PM - Late.

HOLLYWOOD THEATRE / Deck 6

Movie: *The Covenant* (2023)

8:00 PM & 10:15 PM

Action, Thriller, War;

Rated R; 2:03

Featuring: Jake Gyllenhaal, Dar Salim, Sean Sagar.

During the war in Afghanistan, a local interpreter risks his own life to carry an injured sergeant across miles of grueling terrain.

Québec City, Canada Port Information

Crystal Serenity is docked at Terminal de Croisières Ross-Gaudreault – Pier 30 in Québec City, Canada, today, Thursday, October 5, 2023.

When going ashore in Québec City, please carry your **Guest Identification Key Card** with you, as you must show it to the Security Officer at the gangway when exiting and re-boarding the ship.

Guests are also required to carry a **Government Issued ID** with them ashore.

Please note: No food, fruit, plants or any meat products may be taken ashore in Canada due to local Agriculture and Quarantine Regulations.

The cruise terminal offers tourist information and a souvenir store.

The Old Town is within walking distance of the terminal.

Metered taxis are available outside the terminal.

The taxi line may be congested and waiting time for taxis can be anticipated.

The unit of currency in Canada is the Canadian Dollar (CAD).

Credit cards are widely accepted. U.S. dollars, in general, are also accepted.

Crystal Serenity remains docked overnight in Québec City.

Captain Vincent Taillard and the Crystal Family wish a...

Happy Birthday to:

Mrs. Marcia Karbank

Mrs. Anne Adler

Mrs. Kathleen Loeber

Mrs. Susan Nance

Mr. Richard Nance III

Mrs. Ruth Wang

Happy Anniversary to:

Mr. Alexander & Mrs. Ayumi Jampel

Mr. Alejandro & Mrs. Vanessa Gonzalez

Mr. Bradley & Mrs. Deborah Casper

Mr. Robert & Mrs. Fonna Bishop

Mr. Gerald & Mrs. Monica Davis

Best Wishes & Congratulations!

VOYAGE ITINERARY

(Itinerary, times and shows are subject to change)

DAY	DATE	PORT	PORT TIMES	DRESS CODE	EVENING PROGRAM
Thu	Oct 5	Québec City	Overnight	Evening Resort	<i>Crystal in Motion</i> Welcome Show
Fri	Oct 6	Québec City	Depart: 6:00 PM	Evening Resort	<i>My Life</i> Production Show
Sat	Oct 7	Sea Day		Evening Resort	Headline Entertainment
Sun	Oct 8	Sea Day		Formal Evening	Headline Entertainment
Mon	Oct 9	Halifax	8:00 AM – 4:00 PM	Evening Resort	<i>Icons in Concert</i> Production Show
Tue	Oct 10	Saint John	9:00 AM – 6:00 PM	Evening Resort	Headline Entertainment
Wed	Oct 11	Portland	8:00 AM – 4:00 PM	Evening Resort	<i>Crystal on Broadway</i> Production Show
Thu	Oct 12	Newport	9:00 AM – 7:00 PM	Evening Resort	Headline Entertainment
Fri	Oct 13	Bayonne	Disembarkation		

THURSDAY'S DINING HOURS

LUNCH

Waterside , Deck 5 Midship Luncheon (Open seating)	12 Noon – 1:30 PM
Marketplace , Deck 12 Aft, Port Side Luncheon Buffet	12:30 PM – 2:00 PM
Tastes Kitchen & Bar , Deck 12 Midship Luncheon	1:00 PM – 3:00 PM
The Trident Grill , Deck 12 Midship, Port Side Grill open for Hamburgers, Wraps and Snacks	11:30 AM – 6:00 PM
Scoops Ice Cream Bar , Deck 12 Midship	11:30 AM – 6:00 PM
The Bistro , Deck 6 Midship Bistro Snacks, Tarts and Pastries	11:35 AM – 6:00 PM
Palm Court , Deck 12 Forward Crystal Afternoon Tea Time	Closed

DINNER

Waterside , Deck 5 Midship (Open Seating)	6:30 PM – 9:00 PM
Osteria d'Ovidio , Deck 7 Aft (Italian Cuisine)	6:00 PM – 9:00 PM
Umi Uma , Deck 7 Aft (Japanese Cuisine)	6:00 PM – 9:00 PM
Sushi Bar , Deck 7 Aft (Japanese Cuisine)	6:00 PM – 9:00 PM
Tastes Kitchen & Bar , Deck 12 Midship	7:00 PM – 9:00 PM
Late Night Gourmet Snacks Avenue Saloon, Crystal Cove	11:00 PM – 12 Midnight

Reservations for Umi Uma, Osteria d'Ovidio and Tastes: Reservations for each specialty restaurant may be made in advance by dialing 3854 or 0 at any time. If you'd prefer to make reservations in person, **Maitre d' Mario Moinheiro** is available in Osteria d'Ovidio, Deck 7 Aft, today from 1:30 PM to 4:30 PM. No reservations are required for The Sushi Bar, first-come, first-served basis (**charges may apply**). A total of **Two** visits may be made during this cruise to either **Osteria d'Ovidio, Umi Uma** or the **Sushi Bar** or a combination thereof without charge. Should further visits be made to any of these specialty venues, a \$50 fee per person / per visit will be charged to your onboard account.

BAR HOURS

Avenue Saloon	5:00 PM - Late
Connoisseur Club	5:00 PM - Late
Crystal Cove	10:00 AM - Midnight
Palm Court	5:00 PM - 11:00 PM
Tastes Bar	10:00 AM - 5:00 PM

COCKTAIL OF THE DAY:
CHAMPAGNE PICK-ME-UP
*Invented in the mid 1920s at
the Harry's bar in Paris.*

**Sparkling Wine, Courvoisier VS,
Fresh Orange Juice, Grenadine**

AVENUE OF THE STARS BOUTIQUES

Deck 6 Midship
Closed due to local customs regulations.

COMPUTER UNIVERSITY@SEA

Deck 7 Aft,
Open 24 Hours
Technology Concierges available from 8:00 AM to 10:00 PM.

CONCIERGE DESK

Deck 5 Midship
Available today from 7:30 AM to 7:30 PM.

CRYSTAL IMAGES PHOTO SHOP

Deck 6 Aft
Closed today.

AURORA SPA & SALON

Deck 13 Aft
Open today 12 Noon to 8:00 PM.
Spa tours and free consultations are available. Please book spa and salon appointments early to ensure your desired time of service. Late appointments until 9:30 PM available by request.

FITNESS CENTER, AEROBICS STUDIO AND WEIGHT ROOM

Deck 13 Aft, Open 24 Hours
One of the Fitness Directors is on hand to answer any questions and book personal training appointments 7:00 AM to 7:30 PM.

FUTURE CRUISE & LOYALTY MANAGER

Deck 5 Midship
Emmalee Sassi Seager will be at her desk tomorrow, October 6, 2023. Exclusive savings when booking on board. Please note all detailed itineraries and fares can be viewed at www.crystalcruises.com

LIBRARY

Deck 7 Midship
Open today from 3:00 PM to 6:00 PM and 7:30 PM to 9:00 PM.
Check out books and games for your enjoyment.

SHORE EXCURSIONS DESK

Deck 5 Midship
Open today from 1:00 PM to 7:00 PM.

MEDICAL CENTER

Deck 5 Forward
Located just forward of Reception Desk on the port side; use forward elevators or stairs.
Open 8:00 AM to 11:00 AM and 3:00 PM to 6:00 PM. Doctor's Consultation Hours: 9:00 AM to 10:00 AM & 5:00 PM to 6:00 PM. Please make an appointment by calling 9911 if you would like to see the doctor.

**MEDICAL ATTENTION (24 HOURS)
CALL 9911**

IN AN EMERGENCY CALL 3333